

Privacy Policy

Australian Leisure and Entertainment Property Management Limited ('ALE', 'we' or 'us') may collect, store, use and disclose your personal information in line with this Privacy Policy.

Visiting our website, using any of our services or otherwise providing us with your personal information, constitutes your agreement to your personal information being handled as set out in this Privacy Policy.

We reserve the right to update this Privacy Policy and we encourage you to check our website regularly for any updates to this Privacy Policy.

Failure to Provide Information

You do not have to provide us with your personal information, but if you do not provide us with the personal information that we need or if the personal information you do provide to us is incomplete and/or inaccurate, we may be unable to provide you, or someone else you know, with the services you, or they, are seeking.

Collection

Types of Information Collected

The type of Personal Information we typically collect from our investors includes information such as your name, contact details and, in some instances, your age, bank account details, country of residence, taxation details, and other financial services related information or information required under the following:

- Anti-Money Laundering and Counter-Terrorism Financing Act 2006 and Anti-Money Laundering and Counter-Terrorism Rules Instrument 2007
- Income Tax Assessment Act 1997 / Tax administration Act 1953
- The Corporations Act, 2001

We usually collect Personal Information directly from you, although sometimes we may use agents or service providers to do this for us. Our share registry service provider, Computershare Investor Services collects, uses and handles the majority of ALE's Stapled Security Holders and ALE Note 2 Holders Personal Information for ALE. We may also acquire Personal Information from other sources, such as from other individuals and companies or from public documents and databases.

When you visit our website, we collect information general information regarding the number of visits to the website and the pages visited. ALE's website does not track visits or IP addresses.

As a general rule, we do not collect "sensitive information" about you ("sensitive information" is a subset of information or an opinion about or concerning your racial or ethnic origin, political opinions or political membership, religious or philosophic beliefs, membership of a professional or trade association or trade union; sexual orientation, criminal record, or health information and biometric information and templates). However, if we do, it will usually be for the purposes of providing our financial products or services to you and, if the law requires us to, we will seek your consent to collect it.

If you provide us with personal information that we have not requested (unsolicited personal information) we will, unless otherwise required or permitted by law, delete or destroy it as soon as practicable.

Purpose of Collection

Generally, we will collect and use your personal information for one or more of the following reasons:

- providing services to you or someone else you know;
- processing an application you have made;
- acting as your agent if you request us to do so;
- undertaking various activities required by law;
- providing you with information about other services that we, or our related entities offer, that may be of interest to you;
- providing you with promotional information about us, or our related entities; and
- facilitating our internal business operations, including the fulfilment of any legal requirements.

Methods of Collection

Personal information will generally be collected directly from you through either our share registry Computershare Investor Services or through the use of any of our standard forms, via email, the post or through a telephone conversation with you.

We may also collect information from third parties, such as financial advisers, custodians, external service providers and anyone you have authorised to deal with us on your behalf.

Internet Users

If you access our web site, we do not collect any additional personal information about you. We do collect individual's names and email addresses for persons requesting to receive ALE's Email alerts.

Our web site does not use cookies. The main purpose of cookies is to identify users and to prepare customised web pages for them. Cookies do not identify you personally, but they may link back to a database record about you.

Other companies may from time to time place advertising or links on our web-site and may collect information about you when you view or click on their advertising or content through the uses of cookies. Due to the technical operation of the internet, ALE cannot control this collection of information and accepts no responsibility for this collection, use or disclosure. You should contact these advertisers or content providers if you have any questions about their use of the information they collect.

Use and Disclosure

Once you become a Stapled Security Holder or ALE Notes 2 Holder, Chapter 2C of the Corporations Act 2001 requires information about you (including your name, address and details of the units you hold) to be included in a public register. This information must continue to be included in a public register if you cease to be a Stapled Security holder or ALE Notes 2 Holder. Anyone who provides us with notice may have access to, or obtain a copy of the public register in accordance with the Corporations Act 2001.

Generally, we only use and disclose personal information about you for the purposes for which it was collected (as set out above). Our policy is not to provide mailing lists for direct commercial purposes. Examples where we might disclose personal information about you are:

- Service providers, who assist us in operating our business. These service providers would enforce their own privacy policy and may not be required to comply with ours; or

- Other service providers, who provide the various services you have requested and we have arranged. These service providers would enforce their own privacy policy and may not be required to comply with ours; or
- Your approved personal financial advisor / planner or legal advisor and their service providers, for the purpose of managing your affairs; or
- Your custodian; or
- Other entities if you have given your consent; or
- Government and regulatory authorities and other organisations, as required or authorised by law; or
- Any other entities identified at the time of collecting your personal information.

Security

We store your personal information in different ways, including in paper and in electronic form. The security of your personal information is important to us. We take all reasonable measures to ensure that your personal information is stored safely to protect it from interference, misuse, loss, unauthorised access, modification or disclosure, including electronic and physical security measures. Unfortunately, no data transmission over the Internet can ever be guaranteed to be totally secure.

Access

You are entitled to request reasonable access to personal information we have about you. You should notify us immediately if any of the information we hold about you changes, so that we may ensure that your information is always complete, accurate and current. We may write to you from time to time requesting that you confirm some or all of the information we hold about you.

We may decline a request for access to personal information; if we do we will provide written reasons for our refusal.

Feedback or Complaints

If you have any queries or complaints about our Privacy Policy or the way in which we handle your personal information, please contact our Compliance Officer, whose contact details are below. Our Compliance Officer will investigate the issue and determine the steps (if any) that we will undertake to resolve your complaint. We will notify you in writing of the outcome of the investigation

If you are not satisfied with our response, please contact us directly to discuss the matter or you have the right to complain to the Australian Privacy Commissioner via www.oaic.gov.au or the Financial Ombudsman Service via www.fos.or.au.

We are a member of the Financial Ombudsman Service and maintain a complaints handling policy which is also available at your request.



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More Information

For more information about privacy in general, you can visit the Office of the Australian Information Commissioner web site at www.oaic.gov.au